

End-of-year monitoring form:**Title of initiative: B4. Domestic Abuse Advocacy Projects**

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Increase in conviction rate by 0.5%	Yes – 73.25% (T: 66.2%)	Victim Support records
	2. Satisfaction with the service	Yes – 95.75% (T: 80%)	Victim Support records – client feedback upon closure of case
	3. Feelings of safety	Yes – 91.75% (T: 60%)	Victim Support records – client feedback upon closure of case
	4. Confidence	Yes – 92.50% (T: 60%)	Victim Support records – client feedback upon closure of case
Highlighted risks	None.		
Summary of project achievements	<p>This project has exceeded or greatly exceeded all other targets. There was also a retrial this year, and the victim was supported by an IDVA to attend the trial for a second time, and give evidence, which led to a conviction.</p> <p>The Community IDVA joined the team in September 2015, with the aim of reaching communities who struggle to access support through mainstream channels: since being in post, the Community IDVA has delivered a number of workshops and awareness-raising events across the borough, in addition to supporting a case-load of clients. The Community IDVA has also provided training for ten maternity support staff, so that staff members are able to recognise signs of abuse, and understand how to safeguard victims through a referral into the project.</p> <p>A service level agreement is being developed with Community Vision for the Community IDVA to facilitate an additional drop-in service.</p>		
Additional issues	See discussions regarding risk and achievements above.		
Confirmation of achieved matched funding	2015/16 matched funding outlined in original bid: Organisation: Bromley Met Police Amount of funding: Not quantified Description: Office space and IT provision for 2 IDVAs	2015/16 actual matched funding received: Organisation: Bromley Met Police Amount of funding: Not quantified Description: Office space and IT provision for 2 IDVAs	
Reasons why matched funding has reduced from that expected, if applicable	N/A		
Information on whether matched funding has changed for future years, from that specified in the final approved bid	No change		

End-of-year monitoring form:**Title of initiative: B5. Community Domestic Abuse Projects**

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Maintain attendance at One Stop Shop	Yes – 315 (T: 300)	Bromley Women's Aid records
	2. Reduce experienced of abuse six months after completing course	Yes – 91% (T: 70%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	3. Reduced Child Protection involvement (for those who had CP) six months after completing course	Yes – 95.3% (T: 70%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	4. Increased feelings of safety six months after completing course	No – 84.3% (T: 80%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	5. Increased ability to spot and deal with abusive behaviour six months after completing course	Yes – 96% (T: 80%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	6. Increased self-esteem and confidence	Yes – 96% (T: 80%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	7. Increased understanding of the effects of domestic abuse on children six months after completing course	Yes – 92% (T: 80%)	Bromley Women's Aid records – client-completed questionnaire at end of course
	8. Number completing 30 hours of treatment	No – 5 (T: 12)	DVIP records
	9. Increase in partners and children's safety	Yes – 100% (T: 70%)	DVIP records (of those evaluated who had attended 12 sessions)
	10. Increase in perpetrators' acknowledgement of the effects of their DV on their partners' physical/mental health	No – no completions (T: 75%)	DVIP records
	11. Increase in perpetrators' acknowledgement of the impact of their DV on their children	No – no completions (T: 75%)	DVIP records
	12. Increase in overall family safety and wellbeing (only measured when Children's Services is involved)	No – no completions (T: 75%)	DVIP records
	13. Reduction in DV offending after completing at least 12 sessions	No – no completions (T:60%)	DVIP records

	14. Multi-agency training – delivery of training	No – 2 (T: 4)	Domestic Abuse and VAWG
	19. Multi-agency training – percentage of participants evaluating training and excellent	No – 65.5% (70%)	Domestic Abuse and VAWG Commissioner's records
Highlighted risks	<p>The claim for Q2 was reduced by £2,500 in relation to the Perpetrator Programme, as there was a decision taken not to pay TRYangle for April 2015, following further review of their performance. DVIP took over the contract in May 2015.</p> <p>The target for the number of participants completing 30 hours of treatment has not been met. It has taken longer than anticipated for DVIP to bed in within Bromley; however, the service is now operating well, and a total of five perpetrators will complete the treatment. Additionally, the client group has proved resistant to the course; ongoing outreach work is being undertaken to counteract this.</p>		
Summary of project achievements	<p><i>One-Stop Shop</i> In the interests of ensuring that all clients receive timely and relevant support, BWA has made it possible for clients unable to attend the OSS to receive multi-agency advice via telephone or email, following research that indicated clients' inability to attend was as a result of financial constraints, disabilities, or a reluctance to have dependents in attendance. The OSS has proved a crucial starting point for both male and female victims of domestic abuse, as it is often the first point of contact they have ever made with services – therefore having the services all together at the same time makes seeking help much more straightforward. Once advice has been gained from the OSS, it often leads to ongoing support from at least one of the services.</p> <p><i>Keys to Freedom</i> The outcomes of the Keys to Freedom course demonstrate that all targets are being exceeded.</p> <p><i>Perpetrator Programme</i> DVIP has undertaken 22 assessments in 11 months and has received a total of 49 referrals. The group programme commenced in Q3, once the required number of suitable referrals had been reached. The retention rate has been good, with only 3 dropping out of the programme, and 10 currently actively participating. A female perpetrator is awaiting 1-2-1 tailored sessions, following assessment. 5 have completed 12 sessions (30 hours) and so attempts were made to contact (ex) partners to obtain evaluation feedback; of these, 2 agreed to participate. Partners of 8 of the 10 men on the programme are receiving support and contact from DVIP's Women's Support Service. Social Workers are trying to contact the other two. Partners of the 3 men who commenced the group but then stopped attending are also receiving ongoing support from the Women's Support Worker, and they are entitled to do so for up to 4 months from the perpetrators' conclusion of involvement with the programme. Evaluation is therefore limited but feedback so far has been very positive, with both stating that they feel they and their children are much safer, that there has been no further violence, and that they have found the Women's Support Service very worthwhile. One woman stated, 'He is like a different man now,' and the other that, 'It is the best thing that has happened to us as a family; it has turned our lives around.'</p> <p><i>Domestic Violence and VAWG Commissioner</i> The Domestic Abuse and VAWG Commissioner post was empty for part of Q3, as a result of an unanticipated staff absence (emergency maternity leave); it was briefly filled but the post holder left for a permanent post elsewhere, and we have recently employed another replacement. The target for training was therefore not met, but 6 training courses will be delivered in 2016/17 to meet the shortfall this year.</p>		

Additional issues	N/A	
Confirmation of achieved matched funding	<p>2015/16 matched funding outlined in original bid:</p> <p>Organisation: Bromley Met Police, LBB Housing Options, Victim Support, Bromley Women's Aid, various local solicitors Amount of funding: Not quantified Description: Staff time to provide advice and support at the One Stop Shop</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venues and crèche provision for Support Groups</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venue and crèche provision for Perpetrator Programme partner support work</p> <p>Organisation: Bromley Safeguarding Children Board Amount of funding: Not quantified Description: Administration, venues, and catering for multi-agency training days</p>	<p>2015/16 actual matched funding received:</p> <p>Organisation: Bromley Met Police, LBB Housing Options, Victim Support, Bromley Women's Aid, various local solicitors Amount of funding: Not quantified Description: Staff time to provide advice and support at the One Stop Shop</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venues and crèche provision for Support Groups</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venue and crèche provision for Perpetrator Programme partner support work</p> <p>Organisation: Bromley Safeguarding Children Board Amount of funding: Not quantified Description: Administration, venues, and catering for multi-agency training days</p>
Reasons why matched funding has reduced from that expected, if applicable	N/A	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	There is no indication that this matched funding will change; however, as the provider of the Perpetrator Programme will be changing, this may mean some changes to requirements.	

End-of-year monitoring form:

Title of initiative: B6. Safer Bromley Van

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Number of referrals	No – 266 (T:400)	Victim Support records
	2(a). Timescale of works – all works	Yes – 100%	Victim Support records
	2(b). Timescale of works – domestic violence	Yes – 98.75%	Victim Support records
	3. Reduction in repeat victimisation of Bromley Van clients	Yes – 0 % (T: <5%)	Victim Support records and Police feedback
	4. Client feelings of safety	Yes – 99% (T: 90%)	Victim Support records – client questionnaire
Highlighted risks	<p>Referrals have dropped. This is in part due to staffing changes, and a lock-fitter on long-term sick leave: staff cover was commissioned, but there was a gap in service provision while training was delivered. An action plan has been put in place to ratify action during Q1 of next year. By the end of Q1 2016/17 it is anticipated that the project will continue to deliver targets for client satisfaction, response time and reduced victimisation, as well as increasing overall referral rates to ensure referral targets are met.</p> <p>In order to increase referrals, outreach and awareness work has been increased, including:</p> <ul style="list-style-type: none"> • Supplying Bromley Met Police with BSV leaflets to cascade through Operation Bumblebee • Building in a minimum referral target for the two Victim Support IDVAs, based at the police station, to ensure all clients, and in particular DV clients, have access to the resource • Providing local Bromley hubs such as GP surgeries, libraries, and Children and Family Centres, with leaflets promoting the SBV, which are displayed in communal areas, as well as raising awareness when delivering presentations to Social Services teams • Providing the Community IDVA with targets for referrals to the SBV for individual clients 		
Summary of project achievements	<p>The continued low rate of re-victimisation is impressive, as it is anticipated that up to 14% of burglary victims are re-victimised within a year: this project has therefore had a huge impact in providing security works and advice to clients.</p> <p>Throughout the year, the project identified 38 children who required safeguarding, who were seen by the lock fitter at properties, or who were known to be at properties where the client was a victim of domestic abuse.</p> <p>The project has also highlighted three potential burglary hotspots through requests for services, and has highlighted this, as part of a collaborative approach with the Police to crime prevention.</p>		
Additional issues	None.		
Confirmation of achieved matched funding	2015/16 matched funding outlined in original bid:	2015/15 actual matched funding received:	

	<p>Organisation: LBB Housing Options Amount of funding: Costs for each domestic abuse case Description: To be invoiced for works.</p>	<p>Organisation: LBB Housing Options Amount of funding: None Description: Victim Support yet to invoice</p>
Reasons why matched funding has reduced from that expected, if applicable	<p>There has been an oversight, which means Victim Support has not invoiced LBB Housing Options for any of the domestic abuse work – the process and specifics of the agreement are being clarified to ensure the project is properly supported.</p> <p>All domestic abuse cases received a full service despite this.</p>	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	<p>Please see above.</p>	

End-of-year monitoring form:

Title of initiative: B9. Community Safety Mentoring Programme

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. To provide 100 volunteer mentor relationships per annum	Yes – 146 provided (T: 100)	LBB records
	2. Percentage of successfully completed mentoring relationships annually	Yes – 98.5% (T: 60%)	LBB records
	3. Percentage of participants receiving an ABC	Yes – 0% (T: <2%)	LBB records
	4. Percentage of participants who report an improvement in Education, Employment or Training	Yes – 84% (80%)	Self-assessment questionnaires
	5. Percentage of participants who report an improvement in self esteem	Yes – 82.2% (80%)	Self-assessment questionnaires
	6. Reduction in first-time entries to the Youth Justice System	Yes – 18.52% (5%)	LBB figures
Highlighted risks	None.		
Summary of project achievements	<p>The project has exceeded all of its targets.</p> <p>A total of 51 mentors received training during the year, with 13 undertaking additional training in order to work with young offenders.</p> <p>Evaluation undertaken has proved very positive, with 100% of young people questioned reporting that they were happy with their matched mentor and that mentoring is a beneficial concept. The following quotes from young people illustrate this:</p> <ul style="list-style-type: none"> • <i>Having a mentor has helped me to try and achieve personal targets and goals. She has made me want to do things I didn't want to do before. She has made me feel I can achieve and she has really motivated me.</i> • <i>She tells me what to do if things go bad and says well done if things are good.</i> • <i>I knuckled down more in class. I don't get distracted by things as much. I'm working harder with my mentor.</i> 		
Additional issues	None.		
Confirmation of achieved matched funding	<p>2015/16 matched funding outlined in original bid:</p> <p>Organisation: London Borough of Bromley Amount of funding: £29,000</p>	<p>2015/16 actual matched funding received:</p> <p>Organisation: London Borough of Bromley Amount of funding: £32,000</p>	

	<p>Description: Comprised staff salary and running costs (including Council recharges) for the project (but excluding strategic management overhead, which is sourced from the Education Business Partnership, Behaviour Service, and Children’s Social Care budgets).</p>	<p>Description: Comprised staff salary and running costs (including Council recharges) for the project (but excluding strategic management overhead, which is sourced from the Education Business Partnership, Behaviour Service, and Children’s Social Care budgets).</p> <p>Additionally, there is the in-kind contribution of time spent by mentors delivering the mentoring relationships.</p>
<p>Reasons why matched funding has reduced from that expected, if applicable</p>	<p>The original match figure was an estimate of the actual operational costs. The costs stated here are the actual costs. In the original application, the in-kind match funding represented by the time of volunteers engaged in the mentoring relationships was not factored in. This would significantly increase the total match (cash and in-kind) funding for the project.</p>	
<p>Information on whether matched funding has changed for future years, from that specified in the final approved bid</p>	<p>There will be no change.</p>	

End-of-year monitoring form:

Title of initiative: B12. Targeted Anti-Social Behaviour Initiatives

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1(a). 5% year-on-year reduction in reporting of ASB within locality of operation	Yes – 33.1% (T: 5% year-on-year)	LBB data
	1(b). 5% increase year-on-year in number of local residents reporting 'no issues of concern'	No – MPS did not carry out surveys	Local Neighbourhood Policing Team survey
	1(c). Documented exit strategy agreement	Yes – strategy in draft	ASB Coordinator plans
	2(a). 10% reduction in neighbourhood noise complaints in 13/14, and, in following years, an additional 2%	Yes – 2,199; 21.46% reduction on baseline (2,800 last year)	LBB data
	2(b). 20% increase in formal action by end of project (6-monthly reports)	No – 29 (T:46)	LBB data
	2(d). Reduce number of fly-tipping tonnage by 15% over three years (5% per year) based on first year figures for Crystal sites	Yes – reduction of 33.02% from last year's figures (31.01t to 46.3t)	LBB data
Highlighted risks	Possible difficulties with community engagement and resources for exit strategies, which will be the subject of discussions with partners.		
Summary of project achievements	<p>Operation Crystal continues to meet its objectives, despite some reductions in assistance by partner agencies. As before, efforts are focused on MOPAC targets, and periphery operations are only conducted as a secondary matter; visits to high-profile offenders continue. A target-hardening operation was undertaken and completed: a car park has been built on a primary site used for fly-tipping and arsen, and there have been no incidents since completion.</p> <p>There was an increase in ASB complaints in Q4, which correlated to a reduction in Police commitment to the Operation; it is anticipated that the exit strategy will counteract this trend. Overall, complaints have reduced by 33.1% over the past year; the target was 5%.</p> <p>The exit strategy consultation is nearing completion, and we are working with residents' associations to formulate action plans, to start in September. The process has involved Councillors, residents' groups, the police and a number of Council departments.</p>		
Additional issues	No.		
Confirmation of achieved matched funding	N/A	N/A	

Reasons why matched funding has reduced from that expected, if applicable	N/A
Information on whether matched funding has changed for future years, from that specified in the final approved bid	N/A